

# URBAN

COLLECTION

## Warranty

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10 year food and beverage stain resistance warranty



10 year fade resistance warranty



10 residential abrasive wear warranty



10 year antistatic warranty



10 year warranty on colourfast



Manufacturer's defects warranty

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### Installation:

This carpet must be installed in accordance with AS/NZS 2455.1:2007.

Seam sealer must be used on all joins. This applies to all installations.

Chair mats are mandatory under chairs with castors. This will improve appearance retention.

The use of walk-off mats at transition areas are recommended, this can greatly reduce the amount of soil entering a facility by normal traffic.

### Shading:

Pile Reversal / Watermarking is a permanent condition that affects mainly cut pile carpets, especially plush pile styles.

The carpet fibres bend over in some areas mainly traffic areas; and create a significant shading effect due to the light being reflected off differently.

Permanent pile reversal does not affect the performance of the carpet and therefore does not constitute as manufacturing defects.

### Dye Variation

Please be aware that due to variation in dye lots, sample shade may vary from actual product supplied.

Colour can vary depending on the type of light under which a sample is viewed.

It is recommended that you view the sample at your residence with various light conditions.