

## Cleaning and Care Instructions

### Luxury Vinyl Planks & Tiles, Hybrid and Laminate Floors

#### Initial Care

After installation is completed:

- Sweep or vacuum all loose debris/dirt from the floor.
- Mop the floor with a damp mop (not wet) and a pH neutral cleaner.
  - Rinse the mop head regularly to avoid simply shifting dirt around.
  - Mop in the direction of the floor grain, to avoid dirty water build-up in the embossing.
  - Avoid too much water – use only a damp mop. Water will not damage the floor, but will get between the joins and loosen the adhesive (LVP/T), or trap water under the floor (hybrid/laminate floors).
- Stubborn marks left after the construction phase can be removed using a soft white scouring pad and a pH neutral cleaner. Be careful not to damage the surface, and ensure the floor is completely cleaned and dried leaving no residue.

#### Cleaning your Floor

Regular cleaning (daily or a few times a week) is recommended depending on the foot traffic. A build-up of dirt on the floor can lead to damage, such as micro scratching of the surface – this in turn makes the floor harder to clean.

Recommended cleaning methods:

- Removal of loose debris/dirt using a vacuum, electrostatic mop, soft/medium bristle broom or let a robot vacuum do the work.
- Remove any marks and keep the floor looking good by damp mopping (either using an electrostatic mop or robot vacuum with a mop function) using a pH neutral cleaner.

#### Caring for your Floor

Your new floor has been engineered to be scratch and scuff resistant, and easy to clean. It is not however bullet-proof.

We recommend you take care of your floor with the following:

- Floor protectors on furniture legs (felt type furniture protectors).
- Door mats at all doors that are external (front and back doors for example). This should include a coarse external mat and a medium internal mat.
- Clean up spills as soon as possible.
- Do not use abrasive tools or abrasive cleaners.
- Use only pH neutral cleaners.
- Protect your floor from constant direct sunlight (install tint, drapes, curtains or blinds to windows).

Please note:

- Rubber backed mats and chair feet will discolour the floor.
- Scratches and scuffs to the floor make it harder to clean.

#### Commercial Applications (in addition to above)

- The floor can be scrubbed and buffed with a soft white pad.
- Commercial entrance mats with a walk-off zone of 3.5m and installed to the mat manufacturers specifications.

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